

## What is expected of you?

- For individuals who have not purchased the software being reviewed during this workshop, a temporary software key will be provided for your use during the days of the workshop. You **MUST** contact BrainMaster support to schedule a time for installation and testing of this temporary software **PRIOR TO YOUR ARRIVAL AT THE WORKSHOP**.
- Not all computers are created equal, so even with a temporary software key including all of the available features, your computer may not fully support some of the more advanced displays. Check with your friendly BrainMaster tech support to verify whether your machine will support all of the possible display features in your temporary software key.
- If you are purchasing equipment prior to the workshop, and you wish to purchase your own computer to use, it is **STRONGLY RECOMMENDED** that you check with BrainMaster tech support to verify your machine will have the specs to support the software features you are purchasing.
- Once you have purchased your machine, BrainMaster hardware and software, schedule a session with tech support **PRIOR TO YOUR ARRIVAL AT THE WORKSHOP**, to test your equipment and software. Tech support will be available by phone during the initial day or two of the workshop, but you will miss valuable instruction time having to take your machine out of the room to sit on the phone with them and sort out your technical difficulties.
- All attendees are responsible to verify their equipment is fully operational before the start of the workshop.
- If you wish to participate in the hands-on practicum segments of the workshop, you are responsible for reviewing the “required supplies” sections and bringing the listed supplies as the instructor cannot guarantee sufficient supplies to meet all attendee needs.
- If you wish to run more than one practice training session per day, you will need more than one cap, or a way to clean and dry your cap within an hour or two
- If you wish to be a subject, you are responsible for bringing a cap that is correctly sized for your head.

## Tech Support

440-232-6000, options 3 for software update!

## Sales Department

440-232-6000, option 1 for electrodes